# Achtsamkeit@SAP "Unser Weg zur Verknüpfung von Wohlbefinden, Datenkultur und Erfolg"



#### Wer bin ich?

"Ich denke, wir alle haben Empathie. Möglicherweise haben wir nicht genug Mut, es zu zeigen



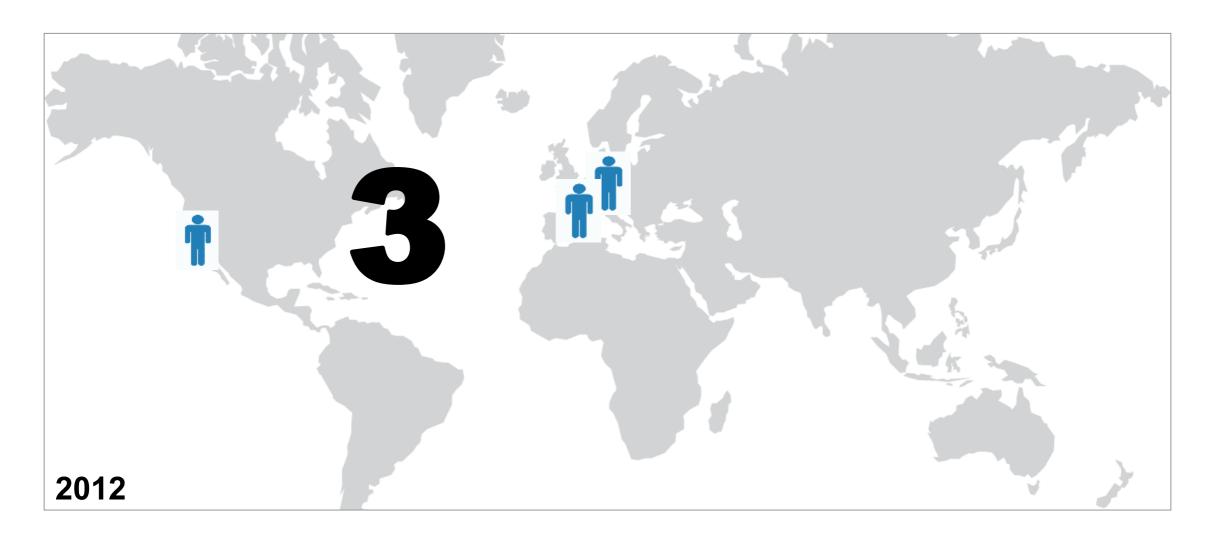


Petra Maria Heeb, Schweiz

# Senior Customer Engagement Executive I ERP for SME Global Mindfulness Lead Teacher@SAP

20+ years in Sales I Program Management I Controlling Passion for personal growth & Leadership I Rebel4Change Visionary Founder ANARAM@Laax Mindfulness Practitioner >25 years

# Started as a grassroots initiative ...



### **SAP Global Mindfulness Practice**







with an attitude of curiosity, openness, and acceptance"

Source: psychologytoday.com

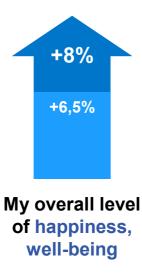


# **Business Impact Results – Personal Level**

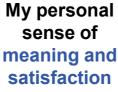


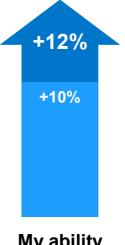
Mindfulness practice leads to improved **well-being**, **satisfaction**, **focus**, **creativity** and lower **stress** during the workday.



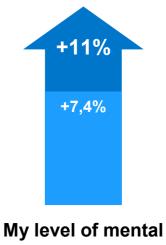




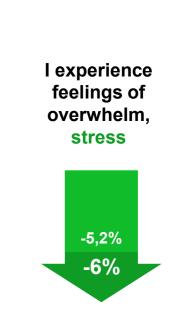




My ability to focus on one thing at a time



My level of mental clarity, creativity, new ideas, insights



# Now we all take a deep breath and meditate... Done?

of managers rated themselves as inspiring and good role models.

- McKinsey & Co. 2022

62% of employees see their leaders as fundamentally uninspiring.

- Gallup Organisation's 2021 Engagement Survey

15% of the global workforce feels engaged at work.

Gallup Organisation's 2022 State of the Global Workplace report

# Leadership

Leading better through the EI competences

Leadership is influence

Leading by example – "HOW"?
 with compassion
 supportive leadership style
 leadership commitment

# **Leadership**Emotional Intelligence Matters

/go/mindfulness









# WeQ more than IQ

What Google Learned From Its Quest to Build The Perfect Team.



2 Dependability

Team members get things done on time and meet Google's high bar for excellence.

- Structure & Clarity
  Team members have clear roles,
  plans, and goals.
  - Meaning

Work is personally important to team members.

Team members think their work matters and creates change.





Why Google rewards its employees for failing



"A leader takes people where they want to go. A great leader takes people where they do not necessarily want to go, but ought to be." (Rosalynn Smith Carter)



# Impulse for reflection



#### You as a leader

Think about **yourself**...

How do you show up in front of others, is there a difference between friends and colleagues?

How vulnerable do you show up?

What about self-compassion...

Do you allow yourself to fail...

To say "stop" when you feel exhausted...

WHO should change this behavior / thinking if not you...



# EVERYDAY HEROES

You and Me & Loving Kindness Meditation





# Q&A

Welchen Beitrag kann Kommunikation leisten um mehr "Loving Kindness" in Organisationen zuzulassen?

Was braucht es um Kommunikation zu verändern, vom "antriebgesteuerten Senden" zum "Berühren im Herzen"?

Wie sieht der Algorithmus der Neuzeit, des Wandels aus, der Mut und Fehlerbereitschaft voraussetzt?

Wie sähe Kommunikation aus, die nicht permanent sendet, fordert, sondern zuhört, verschiedene Perspektiven einnimmt und somit verbindet?

# Be mindful. Be grateful. Be positive. Be true. Be kind.

(Roy T. Bennett)

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